

SERVICE BULLETINS

2 011 LCD Option Byte Table ASC20110624001.pdf

FIRMWARE

Version: 1002.2
To fix USB Power Overload error message issue.
Be sure to check for latest SW updates.

PARTS (Board Assemblies)

Be sure to check for latest parts updates.

HELP: 1-888-751-4086; 1-866-894-0637 (FE)

http://gspn3.samsungcsportal.com

PLUS ONE

http://my.plus1solutions.net/clientPortals/samsung

HOT TIPS

Power On Problems: (see page 2) Video Problems: (see pages 3,4)

TIP If the unit has a vertical yellow colored line that is one pixel wide in the video, verify that it also affects the OSD. If so, replace the panel. If it does not affect the OSD and is in multiple sources, replace the main board.

		Part No.				
Model Code	Side Label	Panel Module	Inverter	T-Con	Main B'd	Power
LN40D630M3FXZA	SQ01	BN07-01032A	BN81-06514A	BN81-06512A	BN96-19438A	BN44-00464A
	SN02	BN07-01037A	BN81-06720A	BN81-06719A	BN96-19774A	BN44-00464A

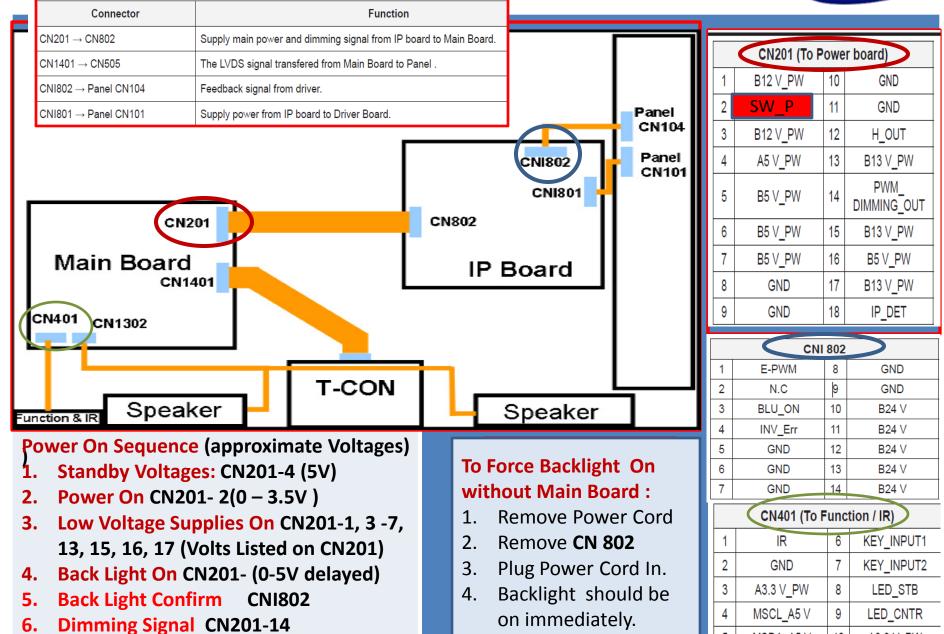
LN40D630M3FXZA

Fast Track Troubleshooting Manual



MSDA A5 V

A3.3 V PW



Fast Track Troubleshooting Manual



TROUBLESHOOTING VIDEO PROBLEMS

1. Verify Video Operation

- a. Boot Logo with power on
- b. Customer Picture Test in user menu
- c. "Display" (If display and Boot Logo & Customer Picture Test is OK the source or cables are first suspected. Then check for a defective input on the Main Board.)
- d. Substitute with known good Source (external DVD or Signal Generator to check inputs on Main Board)

2. Using Test Patterns in Service Mode

- ENTER SERVICE MODE -
- 1. Select an active source signal since Test Pattern may rely on signal source to appear or select TV Source mode.

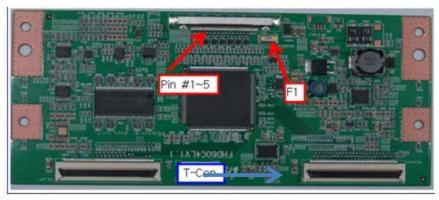
Customer Remote

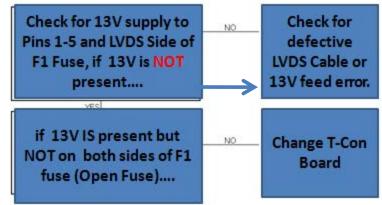
Service Remote

- 2. Power Standby
- 2. Power On
- **3.** Mute, 182, Power On
- **3.** Info, Factory

- 4. Select SVC
- 5. Select Test Patterns

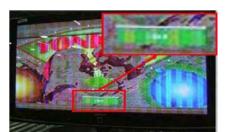
T-Con Troubleshooting





Fast Track Troubleshooting Manual

ON SCREEN FAILURE EXAMPLES:



If Picture & Display errors
Defective Main Board, LVDS,
or T-CON



Green lines or a green screen defective main board, LVDS, or T-CON.







Туре	50HShB4		
Model	P8550		
TUNER	ALPS		
Region	US		
DDR	SAMSUNG		
Light Effect	Off		
Inch	50"		
Exhibition Mode	Off		

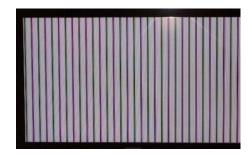
SAMSUNG



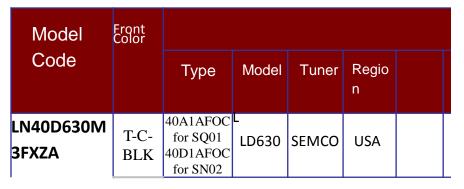
Original Image

Image on Screen

Pixelization can be caused by the main board but is more commonly a source error



Vertical or Horizontal Lines :Defective Panel likely but also T-CON, LVDS, or Main Board. Use Test Patterns in Factory Service Mode to determine error)



- 2. Check/Perform latest Firmware Upgrade for all repairs.
- 3. Perform reset in Service Mode & Plug and Play if Main board is replaced.

SPECIAL NOTES:

Inform customer of reset of all Settings if Main Board or Panel is replaced.